

Internal rules of the cottage Le Clos de la Réserve

To ensure that your conditions of stay are as pleasant as possible, and that health and safety conditions are guaranteed for all, please take note of these regulations carefully. It also allows you to have a point of reference in case of difficulty during your stay.

The signature of the rental contract commits you to the general and specific rental conditions, and to the internal rules of the cottage and its surroundings.

Location duration

The cottage is rented to you for a period defined during your reservation, determined in your rental contract. Under no circumstances will a customer be able to claim any right to remain in the premises outside this period.

Arrival and departure

Arrival time is scheduled in the afternoon from **4 p.m.**

Departure time is scheduled in the morning before **11 a.m.**

The time spent on cleaning must take place on the day of departure, before the departure time.

Use of premises

The tenant must respect the peaceful nature of the premises and make use of it in accordance with their destination.

The supply of water, electricity and heating is included in the rental price. However, in order to best respect the environment, please turn off the lights when you leave a room, do not let the water run unnecessarily, and do not leave doors and windows open for a long time if you use the heating.

Furniture

The furniture, tables and chairs located inside the cottage must not be used outside. Garden furniture is provided for this purpose. Any damaged or dysfunctional equipment must be reported, the amount of the replacement value of this equipment will be deducted from the deposit. In case of breakage (dishes in particular), the owner may make a deduction from the deposit corresponding to the amount of the replacement value of this equipment.

Outdoor tables and chairs are at your disposal. Be sure to keep them in good condition and store them clean where you found them.

Books, games and documents must not leave the premises

Sanitary

Except toilet paper, nothing else should be thrown into the toilet bowl. Wipes of any kind, diapers, tampons, periodic towels, wadding sticks, must be placed in the bins at your disposal equipped beforehand with bin bags (make sure to empty the bins before your departure). **Use only products compatible with a septic tank.**

Playground

The use of outdoor games by children is the sole responsibility of a responsible adult. The swing is reserved for children under 50 kg (manufacturer standard).

Swimming pool

The swimming pool is available from June to September. Its temperature is set to 26 ° C, in no way are you allowed to make any changes.

The pool area is equipped with a security gate which must remain closed between each entrance and exit. Children's swimming is done under the exclusive supervision of a responsible adult. He must ensure that the security gate is properly closed.

No object except the games should be thrown into the pool.

Daily maintenance of the swimming pool is carried out. During the entire maintenance period, swimming is forbidden.

Access to the technical room of the swimming pool area is forbidden.

Car park

Vehicles must be parked in the parking lot provided for this purpose, taking care not to obstruct the gate.

Household waste

Two bins located outside are at your disposal for waste. The yellow bin is intended for packaging placed in a yellow bin bag. The black bin is intended for food waste and non-recycled waste put in a black bin bag.

Bin bags of each color are available in the sink cabinet.

A compost is available in the garden for compostable waste (no cheese, no meat).

Glass bottles, papers, magazines, newspapers must be brought to the collection points located in the village. The closest is located at La Houbellerie in the direction of the village center.

A summary card is available in the kitchen.

Internet connection

If the internet connection is used, the tenant agrees to comply with the laws regarding downloads and consultation of sites. In the event of a request from the competent authorities, the owner of the cottage will send the contact details of the tenant who has benefited from this internet connection.

Housework

Even if cleaning is done by the owner (cleaning option at the end of the stay), you must do the following tasks before your departure:

- Do and store dishes.
- Clean kitchen appliances (fridge, stove and microwave)
- Replace furniture and moved objects.
- Empty the bins of the cottage.
- Pick up papers, butts and other rubbish around the cottage.
- Remove the sheets, duvet covers and pillowcases and place them on each bed.

Breakdown or malfunction

In case of a breakdown, please contact the owner. He will decide what to do and will do his best to remedy the situation as quickly as possible. Under no circumstances can you claim reimbursement for repair which you have decided on your own initiative.

Prohibitions

Camping is prohibited in the garden unless expressly authorized by the owner.

No backup heater should be added.

No cooking appliance should be added in the kitchen.

It is strictly forbidden to smoke inside the cottage. Outside, please use an ashtray.

Pets are not allowed.

Fireworks and other rockets and firecrackers are not allowed.

Security

Fire

The cottage is equipped with a fire detection system that triggers an alarm in the presence of smoke.

This device must in no case be taken out of service by any means whatsoever.

A fire extinguisher is available to the tenant. The fire extinguisher struck and used outside the fire procedure will be the subject of an observation. The return to service costs will be borne by the tenant.

Procedure in the event of a fire alarm:

- Evacuate the cottage.
- Call the owner and the emergency services.
- Group outside.
- Make sure everyone is out.
- If necessary, use the fire extinguisher provided in the cottage, if this does not pose a risk to the person.

Children surveillance

During the entire stay, children are under the responsibility of their parents. The swimming pool can present dangers of drowning, do not let children go alone in the swimming pool area without being accompanied by a responsible adult.

Accidents

The owner can in no way be held responsible for any accidents or damage that may occur on the property, on the parking lot or when manoeuvring into or out of the property.

For the safety of children, the parking gate must always be closed.

Now that all is said, we still wish you an excellent stay, and of course we remain at your entire disposal for any information.